

## TERMS AND CONDITIONS FOR PANELLISTS

#### 1 General

- 1.1 These terms and conditions (the "**Terms and Conditions**" apply when you ("**you**" or the "**Panellist**") participate in a survey or similar activity organised by Wahsel AB, org. nr. 559387-5403, ("**Wahsel**", "we", "us", "our").
- 1.2 Wahsel is a company providing its customers with consumer insight services by collecting data and conducting market research through surveys answered by online panels ("Surveys"). You participate in our Surveys as a member in one of our panels. Each panel has a different focus depending on our customers' needs and the purpose of the panel. As a Panellist you have the opportunity to participate in the Surveys that Wahsel conduct on behalf of other companies, in exchange for compensation. The purpose of these Terms and Conditions is to determine our and your rights and obligations when you participate as a Panellist in the Surveys. By participating in a Survey, you accept these Terms and Conditions.

#### 2 Registration and withdrawal from a panel

- You can participate in Wahsel's surveys by becoming a member in one of Wahsel's panels (the "Wahsel Panels"). You become a member in one of the Wahsel Panels by registration on our website. As a member of one of the panels you will be provided, with surveys to participate in as a Panellist. The purpose of the Wahsel Panels is to administer the Surveys and provide the Panellist with relevant Surveys.
- As a Panellist you will be a member of the panel until you withdraw from the Wahsel Panel or until Wahsel deregisters you from the Wahsel Panel in question. Wahsel may deregister the Panellist from the Wahsel Panel if (i) the Panellist has been inactive for 12 months, or (ii) if the Panellist has breached these Terms and Conditions.

# 3 Conditions for participation in a Survey

- 3.1 To participate in a Survey, you must fulfil the following requirements:
  - (a) you must fulfil any specific requirements relating to the Survey (e.g., a specific age range);
  - (b) you may only participate once in each Survey. If Wahsel discovers additional registrations or answers for one Panellist, Wahsel has the right to remove all or the additional registrations; and
  - (c) you shall provide correct information about yourself and answer all Survey questions accurately and truthfully to the best of your ability.
- 3.2 As a Panellist you are not guaranteed to participate in a certain number of Surveys. Wahsel will, at its own discretion, decide which Surveys you are allowed to participate in.
- 3.3 If a Panellist interferes with the conduct or security of the Survey, e.g., by transmitting viruses, harmful code, manipulating the results of the Survey, transmitting threatening content, Wahsel has the right to remove the Panellist from the Survey.



#### 4 Compensation and payment

- 4.1 The compensation for the Panellist's participation varies depending on the Survey. You will be informed of the applicable renumeration before you participate in a Survey.
- 4.2 The Panellist will be compensated for their participation through points, which in turn can be converted into gift cards upon request from the Panellist. The Panellist can receive a maximum of SEK 999 per year and is aware of and responsible for declaring the renumeration as income from employment, if required.
- 4.3 A prerequisite for receiving any compensation is that the Survey is fully completed. If a Panellist cannot complete a started survey due to being disqualified based on the provided answers or otherwise does not complete the Survey, the Panellist is not eligible for any compensation. If Wahsel reasonably assess that the Panellist has provided answers in violation of Section 3.1(c), Wahsel has the right to withhold and not reimburse the Panellist for the Survey in question.

# 5 Processing of personal data

When you join one of the Wahsel Panels, we collect, store and process personal data about you in accordance with our <u>Privacy Policy for Panellists</u>.

# 6 Wahsel's right to use the results of the Survey

You acknowledge and agree that Wahsel may use the results of the Surveys within the course of its business operations. For this purpose, you grant to Wahsel an unlimited right to use, make copies and changes to the results for any purpose with its course of business and to transfer or sub-license it in part or full to third parties.

### 7 Amendments to the Terms and Conditions

- 7.1 These Terms and Conditions apply in the form in which they are published on the website from time to time. Wahsel reserves the right to amend these Terms and Conditions at any time.
- 7.2 If the Terms and Conditions are amended, the amendments will be published on our website. Changes to the Terms and Conditions will take effect no earlier than 30 days.
- 7.3 If the Panellist will be bound by the updated Terms and Conditions when they come in force Wahsel will inform the Panellist of the changes by email. If the Panellist does not accept the changes to the Terms and Conditions, the Panellist may withdraw from participating in a Survey with immediate effect.

#### **8** Term and Termination

- 8.1 These Terms and Conditions will continue to apply until the Panellist is no longer part of a Wahsel Panel.
- 8.2 Wahsel may also terminate these Terms and Conditions prematurely if the Panellist commits a material breach of these Terms and Conditions and does not remedy such breach following a notice hereof.
- 8.3 Termination of these Terms and Conditions shall not affect any terms of this which, according to their nature, shall survive the termination and expiration hereof including this Section 8.3 and Section 9.1.



# 9 Miscellaneous

- 9.1 To the extent permitted by applicable law, Wahsel shall not be held liable to Panellists for any direct or indirect damage, including, for any matter related to these Terms and Conditions or a Survey.
- 9.2 These Terms and Conditions constitutes the entire agreement and understanding, and shall supersede all previous negotiations, agreements or understandings between the parties relating to the subject matter of these Terms and Conditions.
- 9.3 Should any clause in these Terms and Conditions be found void or unenforceable by a court, all other clauses in these Terms and Conditions shall remain in full force and effect to the extent applicable law permits.
- These Terms and Conditions shall be governed by the substantive laws of Sweden, excluding its 9.4 conflicts of law principles and all disputes arising from or relating to this these Terms and Conditions shall be settled by Swedish courts. To the extent the National Board for Consumer Disputes (ARN) is authorised to handle the matter, you may also file a complaint to the National Board for Consumer Disputes (ARN). You can contact ARN directly through their website www.arn.se or by sending a letter to the National Board for Consumer Disputes, Box 174, 101 23 Stockholm. To the extent the Consumer Disputes Board (Kuluttajariitalautakunta) is authorised to handle the matter, you may also file a complaint to the Consumer Disputes Board. You can contact the Consumer Disputes Board directly through their website www.kuluttajariita.fi or by sending a letter to the Consumer Disputes Board, Hämeentie 3, PL 306, Helsinki, 00531. To the extent Nævnenes Hus is authorised to handle the matter, you may also file a complaint to Nævnenes Hus. You can contact Nævnenes Hus directly through their website www.naevneneshus.dk or by sending a letter to Nævnenes Hus, Toldboden 2, Viborg, 8800. To the extent the Consumer Authority (Forbrukertilsynet) is authorised to handle the matter, you may also file a complaint to the Consumer Authority. You can contact the Consumer Authority directly through their website <u>www.forbrukertilsynet.no</u> or by sending a letter to the Consumer Authority, Postboks 2862, Skien, 3702. Furthermore, you may complain using EU's online platform for dispute resolution which you can find here: www.ec.europa.eu/odr.

#### 10 Contact

If you have any questions, please contact us at info@wahsel.com.